



# COVID-19 - what we're doing



## Dear Valued Customer

As COVID 19 impacts our community, we're committed to supporting your banking needs while taking the necessary precautions to minimise the spread of the virus and protecting you and our staff.

We're actively keeping our team updated on preventative practices and preparedness plans; following the handwashing and sanitising guidelines, and we're cleaning and disinfecting our premises and ATMs continually throughout the day.

In the spirit of Customer Care, we encourage you to make use of our electronic banking services as far as possible. You can easily make bill payments, bank transfers and Electronic Funds Transfers via online banking, free of charge, as well as making deposits and getting cash from one of our many ATMs throughout our Islands. Deposits can be made at any of our ATMs at;

- **Elgin Ave Lobby**
- **Buckingham Square**
- **Camana Bay CSC**
- **Countryside CSC**
- **Centennial CSC**
- **Cayman Brac CSC**

Please carefully consider your banking needs and choose an option that best allows for the required social distancing to help control the spread of the virus. If you do have to visit a branch, we will be controlling the flow of clients into our offices to allow for social distancing - we ask that you kindly stand three to six feet behind the person in the line ahead of you.

We continue to monitor this situation closely and thank you for your support and community spirit. Please do not hesitate to contact us by phone at **949-8300**, by email at **cnb@caymannational.com** or you can send us a Facebook message.